

Minutes



Cornwall and the Isles of Scilly
Health and Social Care Partnership

Citizen Advisory Panel

24 May 2019

10.00 am – 1.00 pm

Trevithick, Sedgemoor Centre

Present:

Sally Turner	CAP Lay member (Chair)
Liz Davies	CAP Lay member
Paul Ford	CAP Lay member
Jim Harris	CAP Lay member
Nikki Kelly	Governing Body Lay member for Patient and Public Involvement
Ian McCarthy-Lunn	Healthwatch Isles of Scilly
Nigel May	CAP Lay Member (Vice Chair)
Louise Moore	Patient and Public Involvement Assistant, NHS Kernow
Nigel Morson	CAP Lay Member
Laura Patrick	Head of Communications and Engagement, NHS Kernow
Jan Slimm	Speech to Text Operator
Amanda Stratford	Healthwatch Cornwall

Guests:

Steve Brown	Interim Deputy Director of Public Health for CIOS and Service Director for Wellbeing and Public Health
Rachel Wigglesworth	Public Health Consultant

Apologies:

Liz Berryman	CAP Lay Member
Clare Bryan	Chief Finance Officer, NHS Kernow
Jackie Pendleton	System lead for communications and engagement/Chief Officer, NHS Kernow
Jeremy Preedy	CAP Lay Member

Agenda No	Item discussion	Action No	Action By
1	Welcome and introductions Sally welcomed everyone and apologies were noted.		

Shaping Our Future is a partnership between NHS Kernow Clinical Commissioning Group; Cornwall Council; Royal Cornwall Hospitals NHS Trust; Cornwall Partnership NHS Foundation Trust; Council of the Isles of Scilly; and NHS England. We're working together to improve people's health and wellbeing; improve the quality of our health and care services and deliver financial stability in our health and care system. www.shapingourfuture.info

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2	<p>Minutes and Actions from last meeting</p> <p>The final minutes from the April meeting were awaiting sign-off and would be circulated as soon as available.</p>	19/2019	Louise
3	<p>Long Term Plan – Discussion about how CAP can get involved with engagement</p> <p>There was discussion about how there could be a sensible and reliable system for two-way engagement with people throughout Cornwall.</p> <p>Rachel Wigglesworth and Steve Brown from Public Health were in attendance for the discussion as engagement on the Health and Wellbeing strategy was due to take place.</p> <p>Suggestions and comments were:</p> <ul style="list-style-type: none"> • There was a lot going on, but not always from the ground up. • Engagement across organisations was fragmented. • The ‘movers and shakers’ should be identified. • We don’t always need to engage through medical groups. Consider engaging with leisure and sports groups too. • A toolkit that could be used across various areas and groups would be useful. • Can organisations liaise more and co-ordinate engagement? • We should look at building a structure for engagement, not finding new groups and stakeholders each time. • There was a feeling that there was no positive structure for engaging with people and a view that going out to small groups to engage was not efficient. • It was appreciated that were capacity 		

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	<p>issues in teams across all organisations.</p> <ul style="list-style-type: none"> • CAP needed to consider its role in facilitating engagement. Some of the trade bodies have funding and a large number of members, could we engage through them? • There was concern that although equality and young people representatives were on the distribution list for CAP papers, no-one from those groups attended meetings. • Continuous two-way feedback with the community was required. • Rachel Wigglesworth shared the Cornwall and Isles of Scilly Health and Wellbeing Strategy 'on a page'. • One observation was that deprivation and poverty should be at the top of each priority and that there should be longer periods of support for ill people. • Amanda updated the group on the Virtual Citizens Panel which Healthwatch Cornwall was developing. • The overall response to the ongoing community hospital engagement was positive. • Some members of the group sought reassurance that the community hospital stakeholder groups were representative enough to avoid historical problems. Laura advised that the groups had been created based on Lou's stakeholder list and that there was a recognition that different areas would require different approaches. • Citizen Information Centres (perhaps at tourist information centres/parish councils/community centres) to signpost people to the correct services. • PPGs and others should be encouraged to run events and get involved with other events. • Amanda suggested, and it was agreed, that there be a practical facilitated 		

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	<p>session, to draw out the information required.</p> <p>ACTION: Map touch points for engagement.</p> <p>ACTION: Amanda to ask Nikki to facilitate a practical session at next meeting.</p> <p>ACTION: Nigel May and Nigel Morson to collate all comments about engagement prior to next meeting.</p>	<p>20/2019</p> <p>21/2019</p> <p>22/2019</p>	<p>All</p> <p>Amanda</p> <p>Nigel May and Nigel Morson</p>
4	<p>Primary Care</p> <p>Nigel May was CAP's representative on the Joint Primary Care Committee (JPCC) and Nigel Morson was the representative on the Primary Care Development Board.</p> <p>Nigel May updated the group on the role of the JPCC and asked if a deputy could be nominated.</p> <p>Nigel also pointed out that on occasion he had been asked to leave the room whilst confidential discussions had taken place.</p> <p>Paul Ford offered to deputise for Nigel May on the JPCC as required.</p> <p>ACTION: Nigel May to contact Andrew Abbott to advise that Paul Ford would be an additional member from CAP.</p> <p>As it was felt necessary to have deputies available for other meetings/committees it was considered that still more CAP members were required.</p>	23/2019	Nigel May

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	<ul style="list-style-type: none"> • Amanda asked if there was a possibility of doing the same with the West Briton, as Healthwatch would be keen to provide updates too. • CAP members were asked to consider if they would like to contribute content for the newspapers. • Suggestions were that Jackie and Iain or community staff would be able to contribute content. • It was felt that a template for what to include in an article would be helpful for those that wished to be involved. • Nikki suggested that students at Falmouth University might also be a resource that could be used. <p>ACTION: Caroline Righton to go back to the West Briton to ask if they would be agreeable to a regular column.</p>	<p>27/2019</p>	<p>Caroline Righton</p>
<p>6</p>	<p>Date of Next Meeting – 28 June 2019</p> <p>10.00 am – 1.00 pm, Rowena Cade, Sedgemoor Centre, St Austell.</p>		